TERMS & CONDITIONS

Placing an order with us verbally, by phone, Internet or any other method of communication and paying a deposit, constitutes you having read, understood and agree to our full terms & conditions and accept full liability for any damage to goods or property during your event and any additional charges incurred to supply, repair or replace these.

**Booking Confirmation**
The booking is only confirmed when the booking form has been digitally accepted, the acceptance of our terms and conditions is confirmed by email and requested deposits is paid in full.

**Deposit & Payment**

A 20% of the total hire charge deposit is required to secure the booking with us. The full balance and a refundable damage deposit are required 14 days before the event.

A fully refundable damage deposit amount is calculated depending on the total value of your hired goods. The deposit will be returned to the hirer via bank transfer once all the goods are inspected and deemed to be in good condition.

**We accept payment by bank transfer only. Unfortunately we cannot accept credit or debit cards at this moment.**

**Cancelation**

If, for any reason, the hirer terminates the contract after confirmation of the order but up to 14 days prior to the event date, there will be no cancelation charge and full paid amount will be returned to hirer. In the event of cancellation made less than 14 days prior to the hire date 100% of the total hire cost will be retained by Let’s Make It Beautiful.

**Damages and extra charges**

Please be aware that the goods remain your responsibility from the time of delivery up until they have been collected by Let’s Make It Beautiful or by our designated courier service, therefore please make sure all items are kept dry and are retained in a secure place until collection

Items that are lost or returned damaged in any way will be charged at the replacement cost which will be deducted from your damage deposit.

Other charges may include cost of repair to hired items, loss of their use or diminution of value caused by damage to it or repair to it, and costs to enforce such charges including administrative fees for processing the claim and legal expenses. Also fines, penalties, court costs and other expenses relating to the decorations not being returned in the same condition as hired and all expenses we incur due to failure to return them.

It will be your responsibility to recover the costs for replacement of damaged items even if the loss or damage is caused by guests, the venue or any party involved.

**Warranties**

We reserve the right to withdraw our acceptance of your order if the required goods are not available to us. We will refund in full any payment you have made.

We warrant that at the time of delivery goods will be of satisfactory quality, however we are not liable for any damages or losses incurred during transit.

We reserve the right to substitute unavailable item for hire and/or choose an appropriate replacement to your specified item of a similar quality and specification and/or substitute an item for an alternative design if necessity arise due to breakages, delayed returns or lost items occurred as a result of a previous customer order. We may sub-contract all or any part of the services in order to facilitate the replacement.

At the time of order, please check carefully items dimensions to avoid any disappointment. Please allow 1-2 cm error due to nature of the product and manual measurements

Due to the different display screens there may be a slight colour variation.

**Liabilities**

Let’s Make It Beautiful shall be relieved of its contractual obligations in the events such as acts of God, strikes, riots, war, acts of governments, industrial dispute, fire, flood, pandemic or any other similar or dissimilar to those enumerated that are reasonably beyond our control and can directly or indirectly affect/prevent/delay our performance.

In no circumstances shall liability of Let’s Make It Beautiful to you exceed the invoice value of the contract.

Let’s Make It Beautiful or their employees take no responsibility in the event of any injury/loss/damage to any party through breakages/defect/damage of any hired equipment/decorations or any other accident during the hire period. We take no responsibility for any claims that arise from any event concerning or involving items hired from Let’s Make It Beautiful. The hirer or a person appointed by the hirer shall satisfy themselves of the condition and placement of the hired decorations upon receipt.

We do not use real candles and should not be liable for any damage/loss/injury cased if a venue/hirer/any third party will use real candle/sparkles around or near our decorations.

**Image Ownership**
By booking service with us you agree that all images of the event set up taken by our employees are the original copyright content of Let’s Make It Beautiful. These images can be used by us on social media or for marketing purposes as we see fit.

**Privacy policy**

Let’s Make It Beautiful treats any personal information you provide in accordance with the provisions of the data protection act of 1998 . We will only use the information you supply via our website to contact you in connection with services provided and/or to respond to requests you have made.

Use of our website does not require you to disclose any personal information unless you make an enquiry or contact us directly via email.

We will never sell, trade or rent your information to third parties.